

FOR THE ATTENTION OF OUR CUSTOMERS

Dear Customers,

We hope this communication finds you all well.

In light of the rapidly evolving COVID-19 situation in Hong Kong, we have been actively working on the BCP plan keeping our customer interest and support as a top priority and same time well-being of our employees. We have introduced staggered working arrangements for our staff members at office as a part of the BCP plan.

We also have a detailed BCP plan covering all scenarios with continuity arrangement to ensure business as usual with minimal disruption. As most of our products are on-premises, only essential financial services will be offered until further notice to ensure well-being of employees and customers.

Please avoid visiting branch if you are unwell, awaiting COVID test results or visited any specified premises under compulsory testing notice. In case you're visiting branch for urgent need, please contact well in advance the relevant bank person(s) mentioned below to ensure everyone's safety:

BANK OF INDIA, HONG KONG: PERSONS OF CONTACT (POC'S) DETAILS

Mail Id: boi.hk@bankofindia.co.in

Branch Telephone Number: +852 – 25240186

1. Ms. Kavita Srivastava (Branch Head): +852 - 28209229
2. Mr. Lalu Ram Yadav (Manager – Deposits): +852 - 28209247
3. Mr. Prabir Kumar Tarai (Manager – Remittances): +852 - 28209223
4. Mr. Pravin Kumar (Manager – Credit): +852 - 28209241
5. Mr. Ranjeet Kumar Jha (Manager – Credit II): +852 - 28209259
6. Mr. Saurabh Kumar Singh (Manager – Trade Finance): +852 – 28209227
7. Mr. Rahul Mishra (Chief Dealer): +852 – 28209219
8. Mr. Anshuman Sahu (Manager – Admin): +852 - 28209260

For latest updates on COVID-19 situation in Hong Kong please refer:

<https://www.coronavirus.gov.hk/eng/index.html>

Please visit our website at regular intervals for more updates.